

SECURITY, INTEGRATION & SUPPORT SERVICES

The videoNEXT engineering, sales, and support team stands ready to help you implement IP-based surveillance solutions using videoNEXT digital video content management software. From strategic planning through installation and support, our experienced team members will ensure that your surveillance system meets your current needs and can grow with your future requirements. Choose from our complete range of services:

- **Security Planning/Design**—Our security engineers help government and corporate planners develop both long- and short-term strategies for implementing IP-based surveillance video systems
- **Installation/Configuration**—Our experienced on-site technicians install, configure, and integrate the necessary hardware and software to meet your requirements and ensure everything meets our strict quality assurance standards
- **Network Engineering**—For large government, military, or enterprise installations, our engineering team coordinates with facility personnel to carefully plan each aspect of the monitoring system
- **Custom Software**—In addition to our off-the-shelf software solutions, our software engineers can also develop customized network video management software
- **Broadband Video Relay**—Broadband relaying services are available to extend camera performance nationwide to over 900 concurrent users per system
- **Equipment Monitoring**—Our hardware monitoring service provides documented system monitoring and remote video archiving; custom monitoring service schedules include data/archive management and a documented four-point system check with remote administration



- **On-Site & Custom Training**—Our support staff offers training and documentation for all of our solutions
- **Service & Support**—All videoNEXT products and services come with standard maintenance support including issue tracker, email support, online FAQs, help documentation, service packs, and online user forums
- **24/7 Surveillance Video Monitoring**—Take the worry out of responding to emails or monitoring your surveillance system and let us monitor your security video using certified monitoring stations trained on videoNEXT technology
- **Integrator/Reseller Accounts**—Integrator accounts give you access to discounted camera and computer hardware, monthly newsletter, online quote management, co-branded marketing literature, and advanced administrator tools and features



8320 Old Courthouse Road, 2nd Floor
Vienna, Virginia 22182
703.903.0227 main ■ 703.749.5326 fax
sales@videonext.com
www.videonext.com